



LM183: Certified in Transformation for Supply Chain

Training Description:

The **Certified in Transformation for Supply Chain (CTSC)** training course is designed to equip supply chain professionals with the knowledge, tools, and capabilities to lead, manage, and execute transformation initiatives within their supply chains. This certification blends strategic insight with practical frameworks, digital innovation, and change management to help organizations drive efficiency, agility, and resilience in today's fast-evolving global marketplace.

Training Objectives:

By the end of the training, participants will be able to:

- ✓ Understand the drivers and need for supply chain transformation
- ✓ Analyze and map current vs. future state supply chains
- ✓ Identify digital technologies enabling transformation (e.g., AI, IoT, blockchain, automation)
- ✓ Apply frameworks and models to plan and execute transformation initiatives
- ✓ Measure transformation outcomes and manage performance
- ✓ Develop leadership and change management strategies for successful adoption
- ✓ Build a transformation roadmap aligned with organizational strategy

Training Designed for:

This course is intended for Supply Chain Managers and Directors, Logistics and Operations Professionals, Procurement and Sourcing Professionals, Business Transformation Leaders, Project Managers involved in supply chain initiatives, Consultants and Analysts in Supply Chain and IT Leaders supporting supply chain systems.

Training Requirement:

"Hand's on practical sessions, equipment and software will be applied during the course if required and as per the client's request."

Contents can be adapted to your specific wishes. It is therefore possible to focus on specific modules of the training course as per client's learning needs and objectives. Further, it should be forwarded to us a month prior to the course dates.

Training Program:

DAY ONE:

- ❖ **Introduction to Supply Chain Transformation**
 - The changing global supply chain landscape
 - Key drivers of transformation: globalization, disruptions, sustainability, digitization
 - Case studies of successful and failed transformations
 - Characteristics of a transformed supply chain
 - Maturity models and benchmarks
- ❖ **Activities:**
 - Discussion: Transformation challenges in your organization
 - Maturity self-assessment

DAY TWO:

- ❖ **Mapping and Analyzing the Supply Chain**
 - Current state mapping: processes, systems, and pain points
 - Value stream mapping (VSM) for supply chains
 - Customer-centric supply chain design
 - Lean and Six Sigma in transformation
 - Identifying bottlenecks and transformation opportunities
- ❖ **Activities:**
 - Supply chain mapping workshop
 - Process improvement scenario

DAY THREE:

- ❖ **Enabling Technologies and Digital Tools**
 - Overview of digital transformation technologies:
 - Internet of Things (IoT)
 - Artificial Intelligence and Machine Learning
 - Robotic Process Automation (RPA)
 - Blockchain in supply chain
 - Advanced analytics & predictive modeling
 - Cloud-based SCM platforms
 - Smart factories and digital twins
 - Cybersecurity considerations
- ❖ **Activities:**
 - Technology exploration case studies
 - Digital readiness assessment

DAY FOUR:

- ❖ **Strategy, Execution, and Change Management**
 - Building a transformation strategy
 - Aligning supply chain transformation with business goals
 - Project management and Agile/Scrum in transformation
 - Change management principles (Kotter's 8 Steps, ADKAR Model)
 - Stakeholder engagement and communication planning
 - Risk management in transformation
- ❖ **Activities:**
 - Exercise: Creating a transformation strategy
 - Role-play: Handling resistance to change

DAY FIVE:

- ❖ **Performance, Sustainability, and Roadmap Development**
 - Defining KPIs and performance metrics for transformation
 - Monitoring and continuous improvement
 - Sustainable and circular supply chains
 - ESG compliance and green supply chain transformation
 - Building the transformation roadmap
 - Certification Exam / Capstone Presentation
- ❖ **Activities:**

- Develop a transformation roadmap for your organization
- Final group presentations
- ❖ Course Conclusion
- ❖ POST-ASSESSMENT and EVALUATION

Training Methodology:

This interactive training course includes the following training methodologies as a percentage of the total tuition hours:

- 30% Lectures, Concepts, Role Play
- 70% Workshops & Work Presentations, Techniques, Based on Case Studies & Practical Exercises, Gamification, Software & General Discussions
- Pre and Post Test

Training Certificate(s):

IoSCM Internationally recognized certificate(s) will be issued to each participant who completed the course.



Training Fees:

TBA As per the course location - This rate includes participant's manual, hand-outs, buffet lunch, coffee/tea on arrival, morning & afternoon of each day.

Note: The 5% VAT (Value Added Tax), will be effective starting 01st of January 2018 as per the new regulation from the UAE Government. The VAT applies for all quotation both for local and abroad.

Training Timings:

Daily Timings:

07:45 - 08:00	Morning Coffee / Tea
08:00 - 10:00	First Session
10:00 - 10:20	Recess (Coffee/Tea/Snacks)
10:20 - 12:20	Second Session
12:20 - 13:00	Recess (Prayer Break & Lunch)
13:00 - 14:00	Last Session

For training registrations or in-house enquiries, please contact:

Aisha Relativo - Training & Career Development Manager

aisha@cmc-me.com / training@cmc-me.com

Tel.: +971 2 665 3945 or +971 2 643 6653 | Mob.: +971 52 2954615